



Mail Server Competitor Comparison

Pricing and features are taken directly from related websites, customer support, and marketing materials as of March 3, 2011. Information, features, and pricing are subject to change. To report corrections, please contact the SmarterTools Sales Department via live chat or email sales@smartertools.com. For a more detailed comparison of SmarterMail and Microsoft Exchange, see [SmarterMail 8.x and Microsoft Exchange: An Administrative Comparison](#)

Features	MDaemon Pro	Mailsite Fusion SE	IMail Premium	Icewarp Enterprise	Kerio Connect	Microsoft Exchange 2010 Enterprise	SmarterMail Enterprise
Initial cost for 500 mailboxes	\$1,510	\$2,000	\$1,795	\$2,180 ¹	\$12,330	\$57,970 ²	\$699
Over-the-air iPhone sync	--	\$2,000 ³	\$325	Included	Included	Included	Included
Over-the-air BlackBerry sync	Included			Included	Included	Included	Included
Over-the-air Windows Mobile sync	Included			Included	Included	Included	Included
Exchange ActiveSync (50 mailboxes)	--			\$469	Included	Included	\$349
Microsoft Outlook sync	\$2,400	Included	Included	\$4,859	Included	Included	Included
Webmail interface with collaboration	Included	Included	Included	\$744	Included	Included	Included
Instant messaging server	Included	--	Included	\$79	--	Included	--
FTP server	--	--	--	Included	--	--	--
SIP server	--	--	--	\$79	--	--	--
SMS server	--	--	--	\$79	--	Included	--
Events & notifications system	--	--	--	--	--	--	Included
SyncML synchronization	Included	--	--	\$3,239	--	--	Included

Features	MDaemon Pro	Mailsite Fusion SE	IMail Premium	Icewarp Enterprise	Kerio Connect	Microsoft Exchange 2010	SmarterMail Enterprise
Antivirus	Included	\$2,000	\$1,499	Included	\$2,466	--	Included
Antispam	Included	\$2,000	--	Included	Included	--	Included
Premium antivirus	\$1,035	--	\$309	\$839	--	Included ⁴	\$349
Premium antispam		--	\$1,200	\$1,509	--	Included ⁵	\$349
Intrusion detection system	Included	--	--	Included	--	--	Included
Message archiving	Included	Included	\$4,480	Included	Included	Included	Included
File storage	--	--	--	--	--	Available ⁶	Included
Upgrade protection (12 months)	Included	Included	Included	--	Included	\$1,985	Included
Business hour support	\$650	Included	Included	Included	Included	Available ⁷	Included ⁸
Emergency support (24/7/365)	--	\$995	--	--	--	Available ⁹	\$749 ¹⁰
Total Cost	\$5,595	\$8,995	\$9,608	\$13,575¹¹	\$14,796	\$59,995	\$2,495

¹ Icewarp pricing based on the cost of 450 mailboxes.

² Includes Enterprise Client Access Licenses (CALs) for 500 users.

³ Exchange ActiveSync license required for every mailbox.

⁴ Included with Enterprise CAL.

⁵ Included with Enterprise CAL.

⁶ Available with the inclusion of Sharepoint Server at an extra charge (licensing varies).

⁷ Available at a substantial extra charge.

⁸ SmarterTools provides two email support incidents with every purchase.

⁹ Available at a substantial extra charge.

¹⁰ Emergency support is available if needed and is part of the Platinum Support Package. More information about our support packages can be found on the Support page of the SmarterTools website.

¹¹ Icewarp provides 30 GroupWare, 30 instant messaging, 30 SIP, 30 SMS, 5 Outlook connectors, 5 SyncML, 5 desktop client and 5 Exchange ActiveSync licenses at no cost by deducting \$628 from the total cost at checkout. This discount is reflected in the product's total cost in the chart above.