



Hosted Service or Installed Software

The decision to purchase SmarterTrack as a hosted service or as a traditional installation must be based on your organization’s individual business needs. Both software delivery methods have their advantages, but one may be better suited for your organization.

	Hosted Service	Installed Software
Time to Implement	Minutes	Hours
Licensing Costs	Low monthly fee provides predictable costs	One-time cost; minor upgrades included
Hardware Costs	No cost; utilizes SmarterTools servers	Utilizes your servers and hardware
Employee Costs	No cost; SmarterTools manages software installation, servers, and hardware	In-house IT department manages software installation, servers, and hardware
Technical Support	No cost; standard support included	Incidents provided with purchase; additional support packages available
Upgrades	No cost; automatic minor upgrades and one-click major upgrades	In-house IT department manages software and hardware upgrades; upgrade protection available
Scalability	Easily increase or decrease licensing as business needs change	Increase licensing as your business grows

Determine the Best Solution for your Organization

The decision to purchase software as a hosted service or as a traditional installation must be based on your organization’s individual business needs. Both software delivery methods have their advantages, but one may be better suited for your organization.

Still struggling to choose the best software delivery method for your company? Contact the SmarterTools Sales Department via live chat or email sales@smartertools.com for help.